

Age Related Issues

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- Training for staff is considered essential and all staff should be trained in age related issues. A documented policy is considered best practice to evidence their understanding of the policy. There should not just be a reliance on door staff to refuse entry to those under age.
- Consideration should be given to accepting only photographic driving licences or passports and other recognised approved schemes as proof of age.
- Many premises use a 'Challenge 21' or 'Challenge 25' policy as standard. This entails staff requiring proof of age from every customer apparently under the age of 21/25. Clear signage should be in use at the entrance.
- Consideration should be given for staff to attend relevant courses.