

Door Staff Policy statement

Door Policy

- All premises should have a cohesive door policy with all staff aware of the type of clientele the venue wishes to attract. This is particularly important in premises that operate without the use of Door Supervisors.
- Premises should consider a safe level of capacity. Consideration should be given to deliberately running below capacity to afford a comfort factor to your patrons.
- Evidence suggests that when disorder occurs within premises, it is often due to overcrowding with factors being drink spillages, frustration caused by patrons being unable to obtain bar service and lack of personal space among others.
- Door staff should be easily identifiable wearing uniforms and name badges.
- Premises should give consideration to adopting a search policy as a condition of entry to premises where appropriate.