

Glasses/Bottles Collection Policy

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- The minimum standard is some form of glass collection policy with staff given responsibility for this task.
 - Dedicated glass collectors should be considered. Multi-tasking by glass collectors has advantages. They can use this to interact with customers and will be able to make an assessment of the levels of drunkenness and other possible areas of concern.
 - There should be no open bottle bins in or near public areas.
 - Having all products served or decanted into safety glass or polycarbonate has great advantages.
 - To help the environment all glass from licensed premises should be recycled.
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- Staff should either be asked, or request to leave the bar, to collect glasses.
 - Debris on the floor, ash-trays outside, glasses, bottles, general rubbish, straightening of tables and chairs, should all be considered whilst on the 'floor'
 - During busy periods, additional staff should be considered specifically in order to collect glasses.
 - Staff should be reminded of regular and diligent collections of receptacles.
 - Assessment of attitude/behaviour/cohesion of patrons, during 'glass-runs' is important as part of on-going 'interaction' to engage with customers, and high-light possible concerns.
 - All bottles should be collected as waste at every opportunity, and put into waste bins, away from public areas.
 - Our Tables and Chairs Licence, has a condition, which specifically states, that glasses/bottles need to be cleared at 15 minute intervals.
 - Ensures pub looks tidy
 - Reduces risk of items being used as missiles
 - Our waste management system has been arranged to ensure that our glass waste, is collected separately, and subsequently
 - Broken glass, and spillages will be cleared, as soon as we are made aware of. Wet floor signs will be placed if necessary, and broken glass disposed of in a safe way, separated from our main glass refuse.